



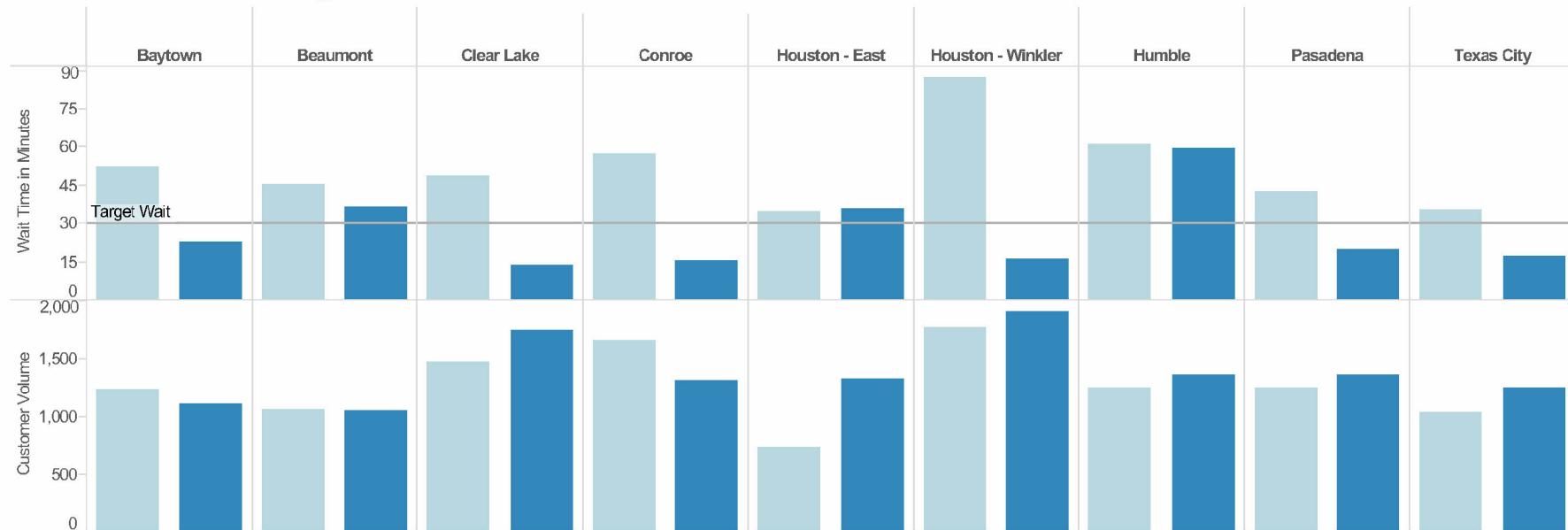
Driver License Regional Weekly Review

Region 2B: East Houston

Week 18 2013: April 29 - May 3

 Year
 2012 2013

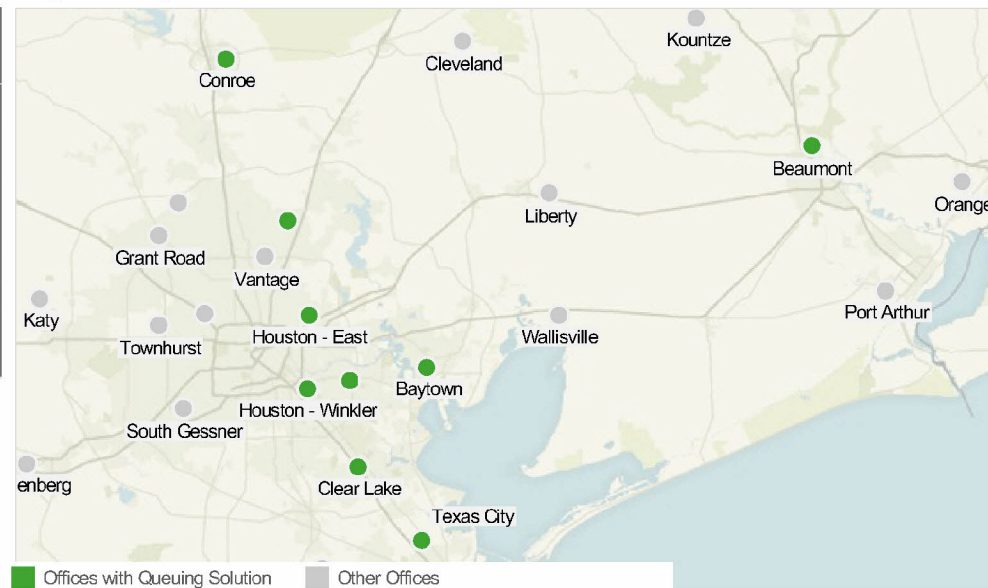
Customer Volume and Average Waits



Performance by Transaction Type

| OfficeName | Customer Volume | | | Avg. Wait Time in Minutes | | |
|-------------------|-----------------|-----------|-------------|---------------------------|-----------|-------------|
| | Replace & Renew | Originals | Other Types | Replace & Renew | Originals | Other Types |
| Baytown | 424 | 288 | 200 | 18 | 35 | 28 |
| Beaumont | 506 | 273 | 149 | 41 | 59 | 22 |
| Clear Lake | 872 | 510 | 207 | 11 | 20 | 8 |
| Conroe | 550 | 315 | 263 | 10 | 26 | 15 |
| Houston - East | 467 | 346 | 293 | 19 | 49 | 44 |
| Houston - Winkler | 735 | 395 | 424 | 16 | 24 | 17 |
| Humble | 589 | 364 | 239 | 63 | 106 | 40 |
| Pasadena | 710 | 399 | 1 | 19 | 18 | |
| Texas City | 579 | 362 | 177 | 15 | 22 | 18 |

Regional Map


 2:13-cv-193
 09/02/2014

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